



# CERTIFICATE

Management Systems Certification Body No. 3053  
TÜV SÜD Czech s.r.o.

confirms that



ha-vel internet s.r.o.

Olešní 587/11a  
CZ – 712 00 Ostrava, Muglinov  
Ident. No.: 25354973

*The list of sites / associated certificates is stated in the annex to this certificate, which is its integral part and contains 1 page.*

has established and applies  
management system of IT services for

**telecommunications services, ICT solution services,  
hosting and related activities**

Based on the audit performed, Report No. **18.129.119**  
compliance with the requirements of the standard  
has been proved according to

**ISO/IEC 20000-1:2018**

Validity of the certification cycle: from **05.08.2025** until **21.07.2028**

Certificate registration No. **18.113.459**



Certificate issued on **05.08.2025**

## The list of sites / associated certificates

Name and address of the site	Scope of audited activity	Registration No. of the associated certificate
<b>ha-vel internet s.r.o.</b> Olešní 587/11A 712 00 Ostrava - Muglinov	telecommunications services, ICT solution services, hosting and related activities	-
<b>ha-vel internet s.r.o.</b> Vídeňská 799/68, 142 00 Praha 4 - Krč	telecommunications services, ICT solution services, hosting and related activities	-



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